

TRIPTYQUE

TRAVEL

GENERAL CONDITIONS OF USE

GENERAL CONDITIONS OF SALE

LEGAL NOTICES

Contractual document updated 1 October 2017.

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I. GENERAL CONDITIONS OF USE

1. Purpose of the General Conditions of Use

The purpose of the General Conditions of Use (hereinafter the 'GCU') is to establish the terms under which TRIPTYQUE TRAVEL makes the site www.comptique-travel.com (hereinafter the 'Site') available to any internet user (hereinafter the 'User').

2. Acceptance of the General Conditions of Use

2.1. Users must read the GCU carefully when they are on the Site.

2.2. By browsing the Site, the User is deemed to agree to the GCU, without restriction or reservation.

2.3. TRIPTYQUE TRAVEL reserves the right to amend and update the GCU at any time, without prior warning and with no particular formalities. It is the User's responsibility to consult the GCU regularly.

3. Management of the Site

3.1. For the proper management of the Site, TRIPTYQUE TRAVEL reserves the right to withdraw, interrupt or restrict access to all or part of the Site at any time and for any reason whatsoever, in particular for the purpose of maintenance or updates or in the event of attacks to the Site.

3.2. It is not permitted to create any hypertext links pointing to the Site or any part of the Site without the prior written consent of TRIPTYQUE TRAVEL. It is possible that hypertext links leading to the Site may have been created without TRIPTYQUE TRAVEL's knowledge. In such cases, TRIPTYQUE TRAVEL cannot be held responsible for the information appearing on those sites.

3.3. The existence on the Site of a hypertext link leading to another site (for example, a partner website) cannot be taken as an endorsement of that site or its content by TRIPTYQUE TRAVEL. In that context, the Site remains strictly independent from all supplier, provider or partner websites.

4. The User's Responsibility

4.1 Use of the Site is entirely the User's responsibility. Thus, TRIPTYQUE TRAVEL cannot be held liable for any malware program(s) that may infect the User's hardware or

any other hardware or software, nor for any loss or corruption of data resulting from the use of the Site.

4.2 It is the User's responsibility to take all appropriate steps to protect their data, computer systems and software against contamination by viruses or Trojans, or more generally by any computer programs that may compromise the security of the Site.

5. TRIPTYQUE TRAVEL's Responsibility

5.1 TRIPTYQUE TRAVEL may not be held responsible for any direct or indirect damage linked to the use of or inability to use the Site, and more generally for any event associated with the Site such as, in particular, technical faults, failures, interruptions or modifications of the Site.

5.2 TRIPTYQUE TRAVEL cannot guarantee the availability, accuracy, comprehensiveness, reliability or currency of the information available on the Site. All information provided on the Site is indicative and subject to change. TRIPTYQUE TRAVEL reserves the right to correct the content of the Site at any time and without prior notice.

5.3 TRIPTYQUE TRAVEL will also endeavour to provide and update photographs and illustrations to give the User an overview of the services offered. However, these photographs and illustrations have no contractual value.

6. Intellectual property

6.1 Each User has a right to private, non-exclusive use of the Site and undertakes not to use the Site for commercial or unlawful purposes.

6.2 The Site, together with all trade marks, logos, domain names and all other distinctive signs and all software used on the Site, and the elements and content of the Site (i.e. all text, video, photographs or other information appearing on the Site in any format and of any nature whatsoever) (hereinafter the 'Property'), are the sole property of TRIPTYQUE TRAVEL, its partners or third parties that have authorised it to use the aforesaid content. The Property may be subject to protection, by means of copyright, trade mark rights, patent rights, or any other intellectual property rights. The information (including the Property) published on the Site may not be used for commercial or advertising purposes under any circumstances.

6.3 TRIPTYQUE TRAVEL prohibits any or all of the elements (including the Property) of the Site from being

extracted, re-used, commercialised, distributed, modified, adapted, translated or reproduced without its prior and express written authorisation. Failure to comply with this prohibition constitutes an infringement that may incur civil and criminal liability on the part of the infringing party.

7. Comments

7.1 Users may add comments, reviews or any other content, provided that such content is not illegal, obscene, hateful, discriminatory, violent, sexist, racist, abusive, threatening, defamatory, slanderous, in contravention of intellectual property rights, or harmful to third parties, or objectionable, and does not consist of or contain computer viruses, political militancy, commercial solicitation, electronic chain mail, mass mailing or any other form of spam.

7.2 TRIPTYQUE TRAVEL reserves the right to modify or remove any content that does not comply with these conditions.

8. Cookies

8.1 Definition of a cookie

A cookie is a small text file; an image or program that can be stored on the User's device (computer, tablet, smartphone etc.) when they visit a website. Cookies enable a website to recognise the User, remember their preferences and assist them in continuing to browse by keeping track of the pages visited. TRIPTYQUE TRAVEL uses cookies to improve the User's experience on the Site so that it adapts to their preferences. These cookies play a very important role in helping TRIPTYQUE TRAVEL to provide more user-friendly services online, monitor how the Site is used, and improve its services. It is expressly specified that TRIPTYQUE TRAVEL does not use advertising cookies on the Site. In order to leverage data for statistical purposes, the Site uses the Google Analytics tool (<http://www.google.com/analytics/>). Users can obtain more detailed information on this by visiting the following page: <http://www.google.com/analytics/learn/privacy.html>.

8.2 Managing cookies

By continuing to browse the Site, the User accepts that cookies will be stored on their device. Users can modify their browser settings to take into account the aim of the cookies stored. It should be noted that declining certain cookies may affect their experience on the Site.

8.3 Installing an opt-out add-on for Google Analytics cookies

If the User does not want the data about their visit activity to be collected and analysed in future, they can opt out at any time. To ensure the opt-out is set up successfully, the User can install an add-on to their browser. For technical reasons, this add-on can only be used with the browser on which it was installed. If the User deletes all cookies, or if they use a different browser or another device, they will have to re-install the add-on for declining performance cookies. Click the following link to install the Google Analytics opt-out browser add-on: <https://tools.google.com/dlpage/gaoptout>.

9. Applicable law and competent jurisdiction

9.1 The present GCU is subject to Luxembourg law. The courts of Luxembourg have jurisdiction to rule on any disputes that may arise between the parties in connection with the implementation hereof. If one or more provisions of the present GCU is (are) held to be invalid or declared as such under any law or regulation or following a final decision of a competent court, the other provisions of the present GCU shall retain their full force and scope. The present GCU is applicable in its entirety. The User may not modify it. If the present GCU is translated, only the French version shall be legally valid.

10. Contact

For all enquiries or to report unlawful content, the User may contact TRIPTYQUE TRAVEL at the following address: contact@triptyque-travel.com.

II. GENERAL CONDITIONS OF SALE

1. Introduction

The company TRIPTYQUE TRAVEL (hereinafter 'TRIPTYQUE TRAVEL') is a limited liability company with a capital of 12,500 euros, entered in the Luxembourg Commercial and Companies Register under number B218996, with head office at 25 rue du Nord, L-4260 Esch-sur-Alzette, Luxembourg. TRIPTYQUE TRAVEL operates primarily as an intermediary in interactions between its users (hereinafter the 'Member' and, jointly, the 'Members') and their product suppliers or service providers. TRIPTYQUE TRAVEL is not a travel agency.

1.1 By registering, making a booking or placing an order with TRIPTYQUE TRAVEL, whether via telephone, post or internet (electronic mail, social networking or contact form on the website www.com.com), the Member is deemed to agree to the present General Conditions of Sale (hereinafter the 'GCS'), without restriction or reservation, and this GCS shall prevail over all other documents issued by TRIPTYQUE TRAVEL (such as brochures or catalogues). All registrations, bookings and orders are governed by the GCS in effect on the date of the registration request.

1.2 The Member must be at least 18 years of age and have the legal capacity to enter into a contract and to undertake to accept the present GCS.

1.3 Any failure by TRIPTYQUE TRAVEL to exercise a provision of the GCS at any one time shall in no way constitute a waiver of such provision. If any of the provisions of the present GCS become invalid, unenforceable, null and void, illegal or inapplicable, the validity of the other provisions shall not be affected.

1.4 This GCS document can be consulted on the website www.com.com or can be obtained upon request by sending an email to the following address: contact@com.com.

1.5 The GCS attached to the website www.com.com is the only legally valid version.

1.6 TRIPTYQUE TRAVEL reserves the right to amend this GCS at any time, without prior warning and with no particular formalities. It is the User's responsibility to consult the GCS regularly.

1.7 The Member will be put in contact with various suppliers or providers, and will be able to take advantage of products or services offered by various suppliers or

providers. It is the Member's responsibility to consult their General Conditions of Sale and accept them.

The present GCS is valid as of 1 October 2017. This version replaces and supersedes all previous versions.

2. Registration for services

2.1 Registration for the services provided by TRIPTYQUE TRAVEL is on a strictly personal basis. Each Member is responsible for their own registration, and must take all necessary steps to ensure that nobody else apart from them uses it in their name. For all enquiries, the Member must be the primary point of contact for TRIPTYQUE TRAVEL.

2.2 The advantages deriving from any order placed with TRIPTYQUE TRAVEL are reserved for the Member and cannot be transferred to a third party without the prior, express agreement of TRIPTYQUE TRAVEL and, where appropriate, the supplier or provider.

2.3 Registration requests are subject to acceptance by TRIPTYQUE TRAVEL. TRIPTYQUE TRAVEL undertakes to notify the Member that their registration has been accepted as soon as possible, following their request.

2.4 Each Member undertakes to provide accurate information to TRIPTYQUE TRAVEL. TRIPTYQUE TRAVEL may not be held responsible for the consequences of any false or misleading information provided by the Member. If any information is missing, this may delay the approval of the registration.

2.5 TRIPTYQUE TRAVEL must be informed of any changes to personal data in a timely manner, on the Member's own initiative and without prompting.

2.6 TRIPTYQUE TRAVEL offers two (2) types of registration for its services:

- option one is reserved for individual customers, and the registration fee is 1,500 euros excluding tax (hereinafter 'ex-tax') per Member per year. This fee must be paid in a single instalment, at the time of submitting the registration request. The Member's registration is confirmed upon receipt of payment by TRIPTYQUE TRAVEL. Payment for this registration type gives access to TRIPTYQUE TRAVEL's services for personal, non-business use only (for example, Members are not permitted to make bookings for their own customers). Any business use shall result in the immediate

termination of registration. Members may not claim any refunds or compensation from TRIPTYQUE TRAVEL in such cases.

- option two is reserved for professionals and businesses, and the registration fee is 2,500 euros ex-tax per Member per year. This fee must be paid in a single instalment, at the time of submitting the registration request. The Member's registration is confirmed upon receipt of payment by TRIPTYQUE TRAVEL.

2.7 Both registration types give the Member exclusive access to TRIPTYQUE TRAVEL's private club, so that they can make use of its services for all their needs relating to travel and tourism, as well as all kinds of associated events or activities. Unless otherwise stated, Members with either registration type can access TRIPTYQUE TRAVEL's services 5 days a week (Monday to Friday), from 9am to 7pm CET.

2.8 The Member has a period of seven (7) full days to exercise their right to cancel with TRIPTYQUE TRAVEL, starting on the day after the date of confirmation of registration by TRIPTYQUE TRAVEL. If the seven (7) day period expires on a Saturday, a Sunday, a public holiday or a non-working day, it shall be extended to the next working day. Members can exercise their right to cancel without giving a reason and without incurring any costs. If the right to cancel is exercised, the Member need only pay the return expenses (bank charges, exchange rate variations, etc.). Once the seven (7) day period has passed, the Member may not under any circumstances ask TRIPTYQUE TRAVEL to refund the costs of registration paid.

2.9 TRIPTYQUE TRAVEL reserves the right to cancel or suspend a registration on its sole initiative, without prior notice, in cases of improper or fraudulent use, behaviour liable to harm the interests of TRIPTYQUE TRAVEL, or false information conveyed to TRIPTYQUE TRAVEL or to suppliers and providers, by the Member or by any other party acting on the Member's behalf. Members may not claim any refunds or compensation from TRIPTYQUE TRAVEL in such cases.

2.10 TRIPTYQUE TRAVEL reserves the right to amend its registration types and prices at any time, without prior warning and with no particular formalities. Members whose membership year has already started will not be affected by these changes. These changes will only apply to new registrations and upcoming registration renewals.

2.11 Registration is not automatically renewable at each anniversary date. The Member will be contacted by electronic mail approximately one (1) month before the expiry date of their registration. At such time, they may renew their registration, in accordance with the conditions and prices that apply at the renewal date.

3. Terms of use of the services

3.1 Once the Member's registration has been confirmed, they may send their requests via telephone, post or internet (electronic mail, social networking or contact form on the website www.triptyque-travel.com).

3.2 In its processing of requests from Members, TRIPTYQUE TRAVEL operates solely as an intermediary between the Member and the suppliers or providers. Services are booked or commissioned by TRIPTYQUE TRAVEL in the name and on behalf of the Member with suppliers or providers, under instruction from the Member to TRIPTYQUE TRAVEL. The instruction given to TRIPTYQUE TRAVEL is validated by acceptance of the present GCS, and is valid for requests made to TRIPTYQUE TRAVEL and carried out in the context of and according to the terms set out in the present GCS. Payments made to the different suppliers or providers are done so in the name and on behalf of the Member.

3.3 Requests sent to TRIPTYQUE TRAVEL must comply with the legal and ethical framework. In cases of non-compliance, TRIPTYQUE TRAVEL shall be entitled not to follow up the request. Access to some concierge products and services may be subject to restrictions for some people or in some countries. TRIPTYQUE TRAVEL will not process any request that would contravene the laws on public order and acceptable standards of morality in the country in which the present text is executed.

3.4 In the course of processing any request, TRIPTYQUE TRAVEL may require the Member's written approval to obtain final confirmation of such request. The Member therefore expressly agrees that electronic mail and documents may serve as proof.

3.5 Orders placed with TRIPTYQUE TRAVEL are deemed to be subject to suppliers' or providers' availability. In the event that a product or service is unavailable, TRIPTYQUE TRAVEL undertakes to make every effort to propose alternative offerings. If the Member does not accept the alternative solutions, then TRIPTYQUE TRAVEL shall purely and simply cancel the request. In such cases, the

Member may not claim any compensation nor any refund for registration costs.

3.6 TRIPTYQUE TRAVEL will communicate with suppliers and providers in the Member's name. At TRIPTYQUE TRAVEL's request, or at their own request, the Member will be able to enter into contact directly with suppliers and providers.

4. Charges and payment

4.1 TRIPTYQUE TRAVEL applies several types of charges:

- registration fee (see Article 2.6 of the present GCS),
- booking and service charges: prices charged by the hour and/or calculated according to the total invoiced by suppliers and providers.
- amendment/cancellation charges (see Article 9.2 of the present GCS).

These charges are to be paid by the Member, on the dates indicated on the invoices issued by TRIPTYQUE TRAVEL.

4.2 TRIPTYQUE TRAVEL accepts payments in euros only and the following payment methods: bank transfer, payment via PayPal, online bank card payment. All charges that may apply (e.g. bank charges or charges associated with transfers or currency conversions) are at the Member's sole expense.

4.3 Products and services will be invoiced to the Member on the basis of the prices stated by the chosen suppliers and providers. They will be invoiced to the Member directly by the various suppliers and providers. The payment conditions and methods will depend on their own General Conditions of Sale. Orders and bookings will not be confirmed until the Member has paid for them in full or in part. As an intermediary, TRIPTYQUE TRAVEL will be responsible for consolidating all invoices and documents issued by the various suppliers and providers, before sending them to the Member.

4.4 Unless otherwise stated, the Member authorises TRIPTYQUE TRAVEL to use their payment card remotely in order to make a booking or to pay a supplier or provider directly. By providing their bank card details, the Member authorises TRIPTYQUE TRAVEL, the supplier or the provider to debit their bank card for the amount corresponding to the price approved in advance. The Member consequently authorises TRIPTYQUE TRAVEL to provide their payment card details to the various suppliers and providers associated with their request, in order to secure the bookings and orders. To this end, the Member

confirms that they are the holder of the bank card to be debited and that the name appearing on the bank card is genuinely theirs.

4.5 The Member's written acceptance (electronic mail) of the proposition made by TRIPTYQUE TRAVEL in response to their request constitutes acceptance that the Member's payment card may be debited for the amount previously approved. The Member must ensure that their payment card details are correct and that they have sufficient funds available in their bank account to pay for the products and services ordered.

4.6 Following approval of a booking or order, the Member undertakes to pay the corresponding invoices in a timely manner (by the dates indicated on the invoices at the latest). If payment is delayed, TRIPTYQUE TRAVEL cannot be held responsible for any changes in the availability and pricing of the products or services ordered.

4.7 If payment is delayed, penalties may be applied by TRIPTYQUE TRAVEL at a rate of 10% calculated on a monthly basis, and by the suppliers or providers concerned in accordance with their own General Conditions of Sale. All businesses are subject to the Luxembourg Code of Commerce regulations, in particular the law of 29 March 2013, published in Mémorial A, No 67, of 2013, transposing European Directive 2011/07 of 16/02/2011.

4.8 Any invoice issued by TRIPTYQUE TRAVEL that remains unpaid on the date indicated will result in the immediate and permanent termination of the relevant Member's registration. Members may not claim any refunds or compensation from TRIPTYQUE TRAVEL in such cases.

4.9 TRIPTYQUE TRAVEL cannot, under any circumstances, advance payment for a product or service to a supplier or provider in anticipation of reimbursement by the Member.

5. Specific services

5.1 Restaurants and clubs: for some restaurant and club bookings, the Member authorises TRIPTYQUE TRAVEL to use their payment card in order to secure bookings.

5.2 Ticketing: TRIPTYQUE TRAVEL undertakes to do everything within its power to find tickets on the Member's behalf for all events with its partner suppliers and

providers. If the event is sold out at conventional ticketing facilities, TRIPTYQUE TRAVEL may approach specialist providers. As a result, the prices proposed are liable to change at any time and may be different from the face value stated on the tickets, owing to increases associated with agency, management and/or administrative charges. Any confirmed booking request is final and permanent. Therefore, the reserved seats or places cannot be cancelled, transferred, changed or exchanged. The Member is required to check the date and time of the show or event, as these may be changed by the producer or organiser without notice. TRIPTYQUE TRAVEL is not responsible for tickets that may be lost or misdirected in the post. Similarly, TRIPTYQUE TRAVEL cannot under any circumstances be held responsible for shows or events that may be cancelled or postponed. If the artist, producer or organiser cancels or postpones the show or event, regardless of the situation, TRIPTYQUE TRAVEL will only be responsible for refunding the tickets at face value, provided that the refund can be obtained from the producer or organiser.

6. TRIPTYQUE TRAVEL's obligations

6.1 TRIPTYQUE TRAVEL undertakes to respond to the Member's requests in a timely manner, whatever they may be, and undertakes to advise them on such requests within the limits established in Article 3.3 of the present GCS.

6.2 TRIPTYQUE TRAVEL is not a travel agency. TRIPTYQUE TRAVEL acts as a concierge/broker/assistant/intermediary and performs the following tasks:

- suggesting suppliers and providers to the Member in accordance with their request,
- representing the Member in interactions with suppliers and providers.

6.3 The Member expressly accepts that, by the very nature of its work, TRIPTYQUE TRAVEL, in its capacity as a concierge/broker/assistant and more generally as a simple intermediary, is bound only by an obligation of means and not an obligation of result.

7. Responsibilities

7.1 The Member acknowledges and accepts that TRIPTYQUE TRAVEL acts in response to the needs as expressed in the requests that they send. TRIPTYQUE

TRAVEL cannot therefore be held responsible in the event of an error for which the customer is in any way liable.

7.2 TRIPTYQUE TRAVEL cannot be held responsible for its recommendations regarding the choice of supplier or provider.

7.3 TRIPTYQUE TRAVEL cannot be held responsible for any documents (for example travel documents) that may be lost or that may be misdirected in the post.

7.4 TRIPTYQUE TRAVEL cannot be held responsible if a supplier or provider should fail to respect the confidentiality and protection of the Member's personal data.

7.5 TRIPTYQUE TRAVEL is entitled to cancel or refuse requests from any Member with whom a dispute may be ongoing.

7.6 TRIPTYQUE TRAVEL cannot be held responsible for any non-fulfilment of its obligations in situations of force majeure (disruptions and strikes relating to transport, communications or postal services, flooding, fire or computer failures, etc.), pursuant to Article 1148 of the Luxembourg Civil Code.

7.7 The suppliers and providers are responsible for the products, services or advantages they offer to the Member. TRIPTYQUE TRAVEL cannot under any circumstances be held responsible for improper fulfilment of an order. TRIPTYQUE TRAVEL shall not incur any liability with regard to the fulfilment of the sales contract and to the delivery of the products and services ordered. TRIPTYQUE TRAVEL shall not therefore be liable for any form of compensation whatsoever, irrespective of the reason, since only the supplier or provider may be held responsible.

7.8 It is the Member's responsibility to check the content of the various documents and invoices sent to them carefully (names, dates, services, etc.), and to advise TRIPTYQUE TRAVEL immediately if there are any errors, omissions or inaccuracies. In its capacity as an intermediary, TRIPTYQUE TRAVEL cannot be held responsible for any errors, omissions or inaccuracies that may be found in the documents issued by the various suppliers and providers.

7.9 The Member must ensure that all passports, visas and other travel-related documents are correct, valid and in order, for every traveller in their party. TRIPTYQUE TRAVEL

cannot be held responsible if the above mentioned documents do not meet these requirements.

7.10 To ensure the smooth running of services related to their request, the Member must ensure that they are in the appropriate place at the time stated.

8. Insurance

8.1 No insurance or assistance is offered or included in the prices stated by TRIPTYQUE TRAVEL.

8.2 The Member is responsible for checking the insurance they have in place and, if necessary, taking out a suitable policy from their insurance provider.

8.3 TRIPTYQUE TRAVEL accepts no responsibility if the Member decides not to take out insurance. Consequently, TRIPTYQUE TRAVEL accepts no responsibility for any problems (such as theft, loss, accident, injury, damage or death) that the Member or the other travellers in their party may experience. The Member and the other travellers in their party bear sole responsibility for their insurance.

9. Changes and cancellation

9.1 It is imperative that all requests to change or cancel any products or services must be sent to TRIPTYQUE TRAVEL by electronic mail. TRIPTYQUE TRAVEL will confirm to the Member that it has received their change or cancellation request by electronic mail. If no such mail is sent, the change or cancellation will not be taken into account. The Member must ensure that the confirmation email is safely received and must consult their electronic mailbox regularly. For all change or cancellation requests, the present GCS shall apply together with the General Conditions of Sale of the relevant suppliers and providers.

9.2 Provided that the change or cancellation is accepted by the supplier or provider concerned, TRIPTYQUE TRAVEL will invoice costs (hourly charges) for each product or service that has been changed or cancelled. Suppliers and providers may also apply charges, in line with their own General Conditions of Sale.

9.3 Changing or cancelling the order, irrespective of the reason, does not release the Member from paying the charges for which they are liable to TRIPTYQUE TRAVEL.

9.4 In cases of cancellation, any request for cover under the Member's insurance must be sent directly to the Member's insurance provider, by the Member.

10. Confidentiality and protection of personal data

10.1 TRIPTYQUE TRAVEL undertakes to strictly respect the confidence placed in it by its Members. In line with its principles of ethics and integrity, TRIPTYQUE TRAVEL will protect all personal data that its Members may be required to provide to it in connection with their registration and the fulfilment of their requests. This personal data will only be used for internal purposes (handling orders, bookings, deliveries, invoicing, etc.). This data is only accessible to TRIPTYQUE TRAVEL employees and any third parties that have a business relationship with TRIPTYQUE TRAVEL, located within and outside the European Union. This data will only be used in connection with the purposes for which the customer has provided it.

10.2 Pursuant to Articles 26-30 of the law of 2 August 2002, amended by the law of 27 July 2007 transposing Directive 2002/58/EC, Members have the right to access, correct or withdraw any data concerning them held by the company TRIPTYQUE TRAVEL with which they have a relationship. Members can contact TRIPTYQUE TRAVEL by electronic mail at the following address: contact@triptyque-travel.com.

10.3 Personal data concerning Members may be disclosed to third parties under certain conditions: if TRIPTYQUE TRAVEL is required to do so by law or in connection with legal proceedings, if TRIPTYQUE TRAVEL receives a request to this effect from a court or a government authority, if such disclosure may prevent any physical or financial damage in relation to a criminal investigation, or if the directors fully or partially transfer the company TRIPTYQUE TRAVEL or their assets.

11. Defamation

Pursuant to Articles 443-452 of the Luxembourg Criminal Code, the company TRIPTYQUE TRAVEL reserves the right to take legal action against anyone who may have committed slander or defamation towards it. Any allegation or charge likely to be prejudicial to the honour or reputation of the company TRIPTYQUE TRAVEL, whether made directly or by reproduction, may result in legal action.

12. Protection of TRIPTYQUE TRAVEL's trade mark and rights

12.1 The trade mark 'TRIPTYQUE TRAVEL' is a registered trade mark in respect of which TRIPTYQUE TRAVEL has an exclusive usage right. No reproduction, use or affixing of the trade mark is permitted without the prior consent of TRIPTYQUE TRAVEL.

12.2 The Member undertakes to use the information contained in the documents and the website disseminated by TRIPTYQUE TRAVEL for personal, non-commercial purposes only.

13. Disputes and applicable law

13.1 The contractual relationships between TRIPTYQUE TRAVEL and its Members are governed solely by Luxembourg law. If the present GCS is translated, only the French version shall be legally valid.

13.2 If the present GCS is not complied with, the Member may be held responsible.

13.3 In the event of a dispute concerning the services performed by TRIPTYQUE TRAVEL, the Member undertakes to contact TRIPTYQUE TRAVEL first and foremost with a view to finding an amicable solution. If an amicable solution is not possible, any dispute contesting the validity, interpretation or fulfilment of the present GCS must be referred to the courts of Luxembourg, which are expressly granted exclusive jurisdiction.

13.4 It is expressly agreed that, excepting obvious errors, the data stored on the computer systems of TRIPTYQUE TRAVEL and/or its partners shall have probative force with regard to orders placed and bookings made. Data stored on electronic or computer media by TRIPTYQUE TRAVEL constitutes proof and, if such data is produced as evidence by TRIPTYQUE TRAVEL in any contentious or other proceedings, it shall be admissible, valid and enforceable between the parties in the same manner, under the same conditions and with the same probative force as any document that may be drawn up, received or kept in writing.

III. LEGAL NOTICES

1. General information

The website www.triptyque-travel.com is the property of TRIPTYQUE TRAVEL, a limited liability company with a capital of 12,500 euros, entered in the Luxembourg Commercial and Companies Register under number B218996, with ministerial authorisation number 100 830 200.

Head office: 25 rue du Nord, L-4260 Esch-sur-Alzette, Luxembourg.

Tax identification no: 2017 2459 383

VAT no: LU29799826

Email address: contact@triptyque-travel.com

The person responsible for publishing the website www.triptyque-travel.com is Elisa Bonnin, in her capacity as Managing Director.

Email address: elisa.bonnin@triptyque-travel.com

The company that designed and produced the website www.triptyque-travel.com is the company 'Netsive – Agence Marketing & Communication' – N8 H3 Z.I. Am Bruch, L-3327, Crauthem, Luxembourg, entered in the Luxembourg Commercial and Companies Register under number B170781. The company providing hosting and direct and permanent storage is 'Netsive – Agence Marketing & Communication'.

2. Amendment of legal notices

TRIPTYQUE TRAVEL reserves the right to amend the legal notices at any time, without prior warning and with no particular formalities. The user therefore undertakes to consult them regularly.

Applicable law and place of jurisdiction: any disputes concerning the use of the website www.triptyque-travel.com shall be governed by Luxembourg law.

The competent courts of Luxembourg are granted exclusive jurisdiction.